Lonavala Education Trust's Dr. B.N.Purandare Arts, Smt. S.G. Gupta Commerce and Smt. Sharadaben Amrutlal Mithaiwala Science College, Lonavala

Department of Commerce AY 2023-2024

NOTICE

Date: 7/02/2024

All students are hereby informed that Department of commerce have arranged a

Workshop on "Recent Trends in Business Communication" And "Spoken

English" Attendance of all students is mandatory.

Date - 8th feb - 2024

Time - 10am

Venue - Seminay How (science Building)

Head of Department

Dr S. M. Mitra

Program Co-Ordinator

Asst Prof B.I.Ahir

Dr. Narendra.Deshmukh

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Department of Commerce AY 2023-2024

REPORT

BUSINESS COMMUNICATION

DT-08/02/24

Recent Trends in Busi. communication.

Introduction

A business communication seminar was conducted by Mr. Manoj Thule on 8th Feb,2024 at Dr. B. N. Purandare Arts and Smt. S.G. Gupta Commerce & Smt. S. A. Mithaiwala Science College in Lonavala. MrThule, a distinguished expert in business communication, shared his extensive knowledge and experience with students, faculty, and local business professionals. The seminar aimed to equip attendees with essential communication skills necessary for success in the business world.

Objectives

The seminar had the following objectives:

- To introduce fundamental principles of effective business communication.
- · To explore advanced techniques for improving communication skills.
- To address and provide solutions for common communication barriers.
- To emphasize the importance of both verbal and non-verbal communication.

Key Highlights

1. Opening Remarks:

The event commenced with a welcome address by Asst Prof Bhakti Ahir , Principal of the college, who emphasized the importance of communication skills in the modern business environment. Mr. Thule then provided an overview of the seminar's agenda and objectives.

2. Fundamentals of Business Communication:

Mr. Thule began by explaining the core principles of effective communication, including clarity, conciseness, and coherence. He stressed the importance of these principles in ensuring that messages are understood as intended.

3. Advanced Communication Techniques:

The seminar included an in-depth look at advanced communication techniques. Mr. Thule covered topics such as active listening, empathetic communication, and persuasive techniques. He illustrated these concepts with practical examples and encouraged audience participation through interactive discussions.

4. Overcoming Communication Barriers:

A significant portion of the seminar was dedicated to identifying common communication barriers and strategies to overcome them. Mr. Thule discussed issues like cultural differences, language barriers, and

the challenges posed by digital communication. He provided actionable tips for mitigating these barriers to enhance overall communication effectiveness.

5. Verbal and Non-Verbal Communication:

Mr. Thule emphasized the critical role of non-verbal communication. He explained how body language, facial expressions, and tone of voice can influence the interpretation of verbal messages. Attendees participated in exercises designed to improve their non-verbal communication skills.

6. Interactive Sessions:

The seminar featured interactive sessions where participants engaged in role-playing and group activities to practice effective communication strategies. These sessions provided hands-on experience and facilitated peer learning.

7. O&A Session:

The seminar concluded with a Q&A session, allowing attendees to ask Mr. Thule specific questions related to their personal communication challenges. Mr. Thule provided personalized advice and practical solutions, addressing a wide range of issues faced by the audience.

Feedback and Outcomes

The seminar received excellent feedback from attendees. Participants praised Mr. Thule for his engaging presentation style and the practical applicability of the content. Key outcomes included:

- A deeper understanding of essential communication principles.
- Improved skills in active listening and empathetic communication.
- Practical strategies for overcoming communication barriers.
- Enhanced awareness of the importance of non-verbal cues.

Conclusion

The business communication seminar conducted by Mr. Manoj Thule at Dr. B. N. Purandare Arts and Smt. S.G. Gupta Commerce & Smt. S. A. Mithaiwala Science College, Lonavala, was highly successful. It provided valuable insights and practical tools for improving communication skills, which are crucial for personal and professional success. The seminar left a lasting impact on attendees, who are now better equipped to navigate the complexities of business communication.

Recommendations

Given the positive feedback and the high level of engagement, it is recommended that similar seminars be organized periodically. Additionally, integrating these communication skills into the college's regular curriculum and training programs would further benefit students and faculty, fostering a culture of effective communication within the institution. Overall 71 students attended the program.

Program Co-ordinator

Asst Prof Bhakti I Ahir

Head Department of Commerce

Dr. Dhanashree S Padhye

Dept. of Commerce
Lonavala Education Trust's
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Lonavala Education Trust's Dr. B.N. Purandare Arts, Smt. S.G. Gupta Commerce and Smt. Shardaben Amrutlal Mithaiwala Science College, Lonavala-410403.

Date: 08/02/2024

Attendance sheet

Name of the program: "Recent Trends in Business Communication"

Sr. No.	Name of the Participants	Class	Signature
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Co-Ordinator of the Programme

Asst Prof Bhakti I Ahir











